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Introduction

Background of Firmware

Samsung devices installed with Android 9.0 (onwards) software includes a new feature 'Ringtone Sync' which enables a user defined ringtone in addition to the standard ringtone. This function sends a secondary ringtone via Bluetooth where the head unit can only recognise a single incoming ringtone, this results in a continuous ringtone during a phone call. The following instructions provides steps to install a firmware update for compatibility of Samsung devices with Android 9.0 (onwards) software with the 'Ringtone Sync' function enabled.

*Problem: Continuous Ringtone during Active Call.
Solution: Install i.MX firmware update to your unit.*

Requirements and limitations

- Windows XP / Windows 7 / Windows 8 / Windows 10
- USB flash drive with a minimum capacity of 1 GB

Update Instructions

Precautions

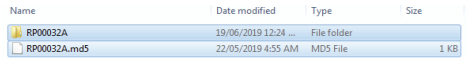
- Do NOT switch off the vehicle / switch off the unit's power nor remove the USB flash drive during the update process.
- Do NOT use compressed zip-files for update and do NOT change file names.
- Do NOT store any other folders and files on the USB stick.
- Do NOT operate the Alpine unit whilst updating nor update the Alpine unit while driving.
- The unit is updated via USB connection. Plug in the USB flash drive into the USB socket of the Alpine unit to initialise the update.

Performing the update

1 Ensure that the correct 'Firmware File' is used to perform the update to your unit. The below chart identifies which 'Firmware File' update is required for your Alpine unit;

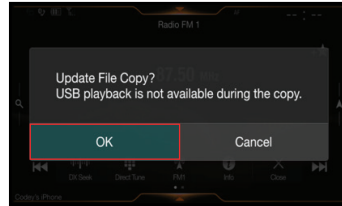
X208AU	NP00003A
INE-W977A	NP00004A
iLX-702D	RE00010A
X902D-F	WE00011A
X802D-U	NE00006A
INE-W710D	NE00007A

- 2 Un-zip the downloaded folder and open the new folder that has been created.
- 3 Drag the md5 file and the 'Firmware Folder' into the root directory of the USB flash drive.

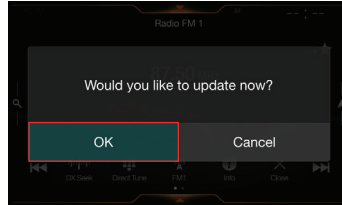


Name	Date modified	Type	Size
RP00032A	19/06/2019 12:24 ...	File folder	
RP00032A.md5	22/05/2019 4:55 AM	MD5 File	1 KB

- 4 Turn the vehicle on and plug in the USB flash drive into the USB socket of the Alpine unit.
- 5 Once a prompt appears on the screen, press OK.



- 6 Press OK to confirm and initialise the update.



- 7 The update will take approximately 3 minutes to complete.

